



# thompson



## top tier talent

### I help support healing, hope & resiliency.



#### **What is your name and position at Thompson?**

My name is Felicia Mullis; I joined Thompson in October 2023 as a Case Manager in the Child Welfare Case Management program in Florida.

#### **What 'superpower' do you bring to this role?**

The superpower I bring to my role is my humor; it can help to diffuse, deescalate and lighten situations. My colleagues have given me the nickname of 'Comic Relief Case Manager.'

#### **What's your favorite thing about the Thompson culture?**

My favorite thing about the Thompson culture is that we stand in unity for all situations, no matter how challenging or complex a situation is, Thompson can effectively navigate forward.

#### **What are you most proud of about your work at Thompson?**

I am proud of the relationships and rapport that I have built with the parents and children on my caseload.

#### **If you could sum up your employment with Thompson with a quote - what would it be?**

"Tough times never last, but tough people do."—Robert H. Schuller

I recognize that Child Welfare work is tough at times, and when you are going through an emotional situation—it often feels very difficult. I try to ensure that my teammates can step back and realize that those tough times pass, and after they do you can look back and find light in them. These tough situations make tough people—professionals called to do the work we do.