



**THOMPSON**  
Strengthening Children, Families & Communities



**Monthly Newsletter**

September 2023

Welcome to this month's edition of **In the Loop**. Interested to know more about any of the updates? Email [info@thompsoncfc.org](mailto:info@thompsoncfc.org) and we'll get you in contact with the appropriate Thompson team member.



## The Highlights



**82%**

OF CLIENTS HAVE  
EXPERIENCED MENTAL  
HEALTH GAINS

GOAL 70%



**97%**

AGENCY WIDE  
CLIENT SATISFACTION  
RATING

GOAL 90%



**85%**

OF CLIENTS HAVE  
EXPERIENCED WHOLE  
HEALTH GAINS



## Agency-wide

- Six Thompson staff received full scholarships toward the Capella University 2023 Fall Fellows program. Thompson is one of only three Charlotte-based organizations who partner with Capella on this opportunity.
- Our fourth podcast episode was released – check it out [here](#).



**CAPELLA**  
UNIVERSITY



- We earned a [Charity Navigator 4-Star rating](#) – designating Thompson as an official “Give with Confidence” charity, indicating that our organization uses donations effectively based on Charity Navigator’s four key indicators: Impact & Results, Accountability & Finance, Culture & Community, and Leadership & Adaptability.

**All Children HEALTHY, All Families THRIVING, All Communities STRONG!**



For more information, contact Thompson at 704-536-0375  
[info@thompsoncfc.org](mailto:info@thompsoncfc.org) | [www.thompsoncfc.org](http://www.thompsoncfc.org)



## INTENSIVE IN-HOME (IIH) HIGHLIGHTS



98%

CLIENT  
SATISFACTION

100%

OF CLIENTS HAVE NOT NEEDED A  
HIGHER LEVEL OF CARE OR HAD  
NEW LEGAL OR CPS INVOLVEMENT  
WITHIN 90 DAYS OF DISCHARGE.

97%

MENTAL HEALTH  
GAINS

87%

OF FAMILIES REPORT  
BETTER HANDLING OF DAILY  
LIFE AND CHALLENGES.

## Early Childhood

- Thompson Child Development Center (TCDC) parents expressed 99% client satisfaction.
- The TCDC Parent Teacher Organization (PTO) will have a Fall Festival in October. Volunteer opportunities available!



## Family Stability

- Family Education achieved 97% client satisfaction; Family Partners achieved 100% Family Functioning Gains.
- Foster Care had 82% mental health gains and 100% Foster Home (youth) satisfaction.
- Friends of the Children - Charlotte achieved 100% youth satisfaction and 99% caregiver satisfaction.
- School-Based Case Management achieved 100% client satisfaction and 80% self-sufficiency gains.



## Mental Health

- 100% of Family Centered Therapy (FCT) clients were discharged to the same or a lower level of care and had no new legal charges or CPS involvement filed.
- 100% of Multisystemic Therapy (MST) youth were living at home and attending school at the close of treatment.
- School-Based Mental Health achieved 100% client satisfaction and 83% mental health gains.



## Residential

- The average Child & Adolescent Functional Assessment Scale (CAFAS) score, measuring the degree of behavioral & emotional impairment for youth in our Crisis Stabilization Program, decreased from intake to discharge each month over the last year.
- 100% of youth in our Enhanced Residential Treatment Center (ERTC) experienced mental health gains.
- 100% of youth discharging from PRTF showed a reduction in incidents from intake to discharge.

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