



THOMPSON
Strengthening Children, Families & Communities



Monthly Newsletter

August 2023

Welcome to this month's edition of **In the Loop**. Interested to know more about any of the updates? Email info@thompsoncfc.org and we'll get you in contact with the appropriate Thompson team member.



The Highlights



95%

OF CLIENTS HAVE
EXPERIENCED MENTAL
HEALTH GAINS



96%

AGENCY WIDE
CLIENT SATISFACTION
RATING



97%

OF CLIENTS HAVE
EXPERIENCED WHOLE
HEALTH GAINS

Changing Stories with
Thompson
PODCAST



*The people, programs, + potential to
change your story happens at Thompson*



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Agency-wide

- Changing Stories with Thompson Podcast - listen in for insights from Will Jones and other staff members. Subscribe today!
- In addition to client testimonials, we have recorded several staff testimonials to spread the word about working at Thompson.
- We welcomed Heather King as Program Director for our Teen Case Management program in Florida.



HEATHER KING



Early Childhood

- Thompson Child Development Center (TCDC) now has a Parent Teacher Organization that is supporting teachers at the Center.



All Children **HEALTHY**, All Families **THRIVING**, All Communities **STRONG!**



For more information, contact Thompson at 704-536-0375
info@thompsoncfc.org | www.thompsoncfc.org



WRAPAROUND HIGHLIGHTS



100%

CLIENT
SATISFACTION



100%

MENTAL HEALTH
GAINS



100%

OF YOUTH WERE
DISCHARGED TO THE SAME
OR A LOWER LEVEL OF CARE



75.5%

90 DAY TOTAL MEAN
FIDELITY (NC STATE
AVERAGE = 70.5%)



Family Stability

- Family Education achieved 95% client satisfaction; Family Partners achieved 100% client satisfaction.
- Foster Care had 95% placement stability and 100% Foster Parent satisfaction.
- Friends of the Children - Charlotte achieved 100% youth satisfaction & 98% caregiver satisfaction.
- 91% of Thompson Placement Stability Unit youth maintained a stable placement. 100% of youth did not experience a placement disruption as a result of their behavior, and 100% achieved their desired goals.



Mental Health

- 100% of Intensive In-Home (IIH) clients experienced mental health gains.
- 100% of Family Centered Therapy (FCT) clients were discharged to the same or a lower level of care, and had no new legal charges or CPS involvement filed.
- 100% of Multisystemic Therapy (MST) youth were living at home and attending school at the close of treatment.
- School-Based Mental Health achieved 100% client satisfaction and 100% mental health gains.



Residential



- The Crisis Stabilization unit in Fayetteville is officially opened and will be serving clients any day.
- 100% of Crisis Stabilization youth at our Matthews campus were discharged to a long-term placement, and 100% maintained their placement and were not placed in psychiatric treatment.
- Thompson will be presenting at the i2i Conference, discussing the success of our Enhanced Residential Treatment Center (ERTC) - prioritizing stability for youth and their families, resulting in less repeat stays and continuing services in aftercare, resulting in both caregivers and youth being set up for successful home environment reunification.

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